Internet Safety Contacts

**General internet safety advice and information**
Contact: The ACMA  
Web: www.cybersmart.gov.au  
Phone: Cybersafety Contact Centre  
1800 880 176 (free call)  
Email: cybersafety@acma.gov.au

**Information about online bullying**
Contact: Bullying. No Way!  
Web: www.bullyingnoway.com.au

**Information about online privacy**
Contact: Office of the Privacy Commissioner  
Web: www.privacy.gov.au  
Phone: 1300 363 502  
Email: privacy@privacy.gov.au

**Information about online security**
Contact: The Department of Broadband, Communications and the Digital Economy  
Web: www.dbcde.gov.au  
www.staysmartonline.gov.au  
Contact: Internet Industry Association Security Portal  
Web: www.security.iia.net.au  
Phone: 02 6232 6900  
Email: info@iia.net.au

**To report inappropriate or illegal online content**
Contact: The ACMA  
Web: www.acma.gov.au/hotline  
Email: online@acma.gov.au

**To report inappropriate online contact with a child**
Contact: OCSET (Online Child Sex Exploitation Team)  
Web: www.afp.gov.au/contact.html  
Phone: 02 6275 7528 (24 hour Reporting Hotline)  
Email: National-OCSET-OMC@afp.gov.au
To report spam
Contact: The ACMA
Web: www.spam.acma.gov.au
Phone: 1300 855 180

To report an online scam
Contact: SCAMwatch
Web: www.scamwatch.gov.au
Phone: 1300 302 502

To report online criminal activity
Contact: Crime Stoppers
Phone: 1800 333 000
Contact: AFP High Tech Crime Operations
Web: www.afp.gov.au

To make a complaint about an internet service provider or mobile phone
Contact: Telecommunications Industry Ombudsman
Web: www.tio.com.au
Phone: 1800 062 058
Email: tio@tio.com.au

To remove content from a social networking site
Contact: To ask for offensive or illegal content to be removed from a website, contact the website administrator or webmaster. Social networking sites generally have policies about unacceptable content, restricting content that users are allowed to upload.

Emergency support for children and families
Contact: Life Line
Web: www.lifeline.com.au
Phone: 13 11 14
Contact: Kids Help Line
Web: www.kidshelp.com.au
Phone 1800 551 800
Contact: Reach Out!
Web: www.reachout.com.au
Email: info@reachout.com.au